

Jan 10, 2022

Ludlum Measurements, Inc. is set to release firmware updates for the following instruments:

- *Model 3000*
- *Model 3001*
- *Model 3002*
- *Model 3005*
- *Model 3006*
- *Model 3019*
- *Model 3276*

The firmware update is available for old and new instruments alike. This update will include, but is not limited to: adjustable scaler count time, user selectable count mode audio, cps offset, and new auxiliary communication protocols. Review the new product manuals (available on our website) to find out what new features are available for your instrument.

Most importantly, beginning with firmware version n40, the Model 3000, Model 3001, Model 3005, Model 3006, Model 3019, and Model 3276 will require the use of Lumic 2.0 for calibration or configuration purposes.

Beginning with firmware version n20, the Model 3002 will require the use of Lumic 2.0 for calibration or configuration purposes.

Customers wishing to continue to use earlier versions of firmware and Lumic software may continue to do so; however, no new features or bug fixes will be made to prior versions of firmware or software as we focus on supporting our new releases.

As always, the new firmware updates will be made available soon on our website for free to any customer who wishes to update any of the instruments listed above. If you purchased the original Lumic software, you are eligible for a FREE copy of Lumic 2.0. Please contact your local sales representative or Ludlum Measurements to receive your copy.

Finally, if at any time you are unsure as to which Lumic software to use to calibrate an instrument, we recommend that you connect the instrument to Lumic 2.0 first. Lumic 2.0 will check the instrument and inform you if you need to use an earlier version of Lumic software.

If you have any questions regarding this update, the firmware, the software, or the purchase of a new instrument, please contact your local sales representative or call us at 325-235-5494.

Thanks,

Ludlum Measurements, Inc